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## FAQ – WATER RESTRICTION TARIFF

### **What is a “water restriction tariff”?**

This is a tariff that is instituted by all municipalities when a state of drought is announced and is implemented over and above the normal water tariff charge.

### **Why is this tariff implemented?**

The tariff is implemented to curb excessive water usage in an attempt to ensure that all South Africans don’t waste and use water sparingly and to enforce a culture of responsible usage.

### **What does this mean for me as a ratepayer?**

It means that you will be charged an additional amount should your monthly consumption exceeds 20 kilolitres of water.

### **How do I know how much extra I will be paying should I exceed my limit?**

Below is a table indicating (in bold) how much extra will be charged to the municipal account:

#### **Domestic Water Restriction Tariff - Metered Areas**

Kilolitres	2016/17			
	Tariff (R/kl)	Water Restriction Tariff		Tariff (R/kl)
per connection per month		% Increase	R' Increase	
0-6	Free	0%	R 0.00	Free
> 6-10	R 7.14	0%	R 0.00	R 7.14
>10-15	R 12.07	0%	R 0.00	R 12.07
>15-20	R 17.65	0%	R 0.00	R 17.65
>20-30	R 24.03	10%	<b>R 2.40</b>	<b>R 26.43</b>
>30-40	R 25.81	20%	<b>R 5.16</b>	<b>R 30.97</b>
>40	R 32.27	30%	<b>R 9.68</b>	<b>R 41.95</b>

**Is this tariff only applicable to City of Johannesburg ratepayers?**

No, other Gauteng municipalities who have already implemented water restrictions.

***Is this tariff legal?***

Yes, this tariff was promulgated after the announcement for water restrictions (drought) declared countrywide in November 2015 by Joburg Water and now forms part of the City's by-laws for Water.

***What will be the implementation date?***

The City of Johannesburg will apply water restriction tariffs to domestic customers as of 1<sup>st</sup> of August 2016.

***What does a level 2 restriction means?***

The level-2 water restrictions, according to section 44 (3) of the Water Services By-law, states that all consumers are forthwith compelled:

- Not to water and irrigate their gardens from 6am and 6pm every day;
- Not to fill swimming pools with municipal water; and
- Not to use hosepipes to wash cars, paved areas etc.

***When will a level 2 restriction be executed?***

In the event where a level 2 water restriction implementation is done, the City will apply the water restriction tariff on the upward scale starting with users using more than 20 kiloliters up to those using more than 40 kiloliters per month, with the cost increasing as the usage increases.

***What is an average monthly household consumption?***

An average household water usage is around 30 kiloliters.

***Will I still get my free kilolitres of water?***

Yes, those customers who are consuming less and practicing water saving tips won't be affected, and qualifies for a 6 kiloliters free water per month which will be taken into account for all domestic customers.

***What can I do to ensure that I save water?***

Following are some water saving tips that should be useful to you in your attempt to save water:

Only water your garden after the sun has set and when it is absolutely necessary. Watering your plants during the day means that most of it will evaporate, wasting water. According the Department of Water and Sanitation, up to 90% of the water evaporates when watering your garden between 10:00 and 15:00. Another great option in this regard is using grey water – the water from your tub for example – for irrigation.

Make sure that all your taps and pipes are in tiptop shape. Plumbers can help you out with this, replacing washers and fixtures where and when necessary. Though this might have an initial cost, you will be able to save in the long run.

According to Mail & Guardian, Eskom uses about 3% of our water. This means that by reducing your electricity consumption, you may be able to reduce Eskom's water consumption.

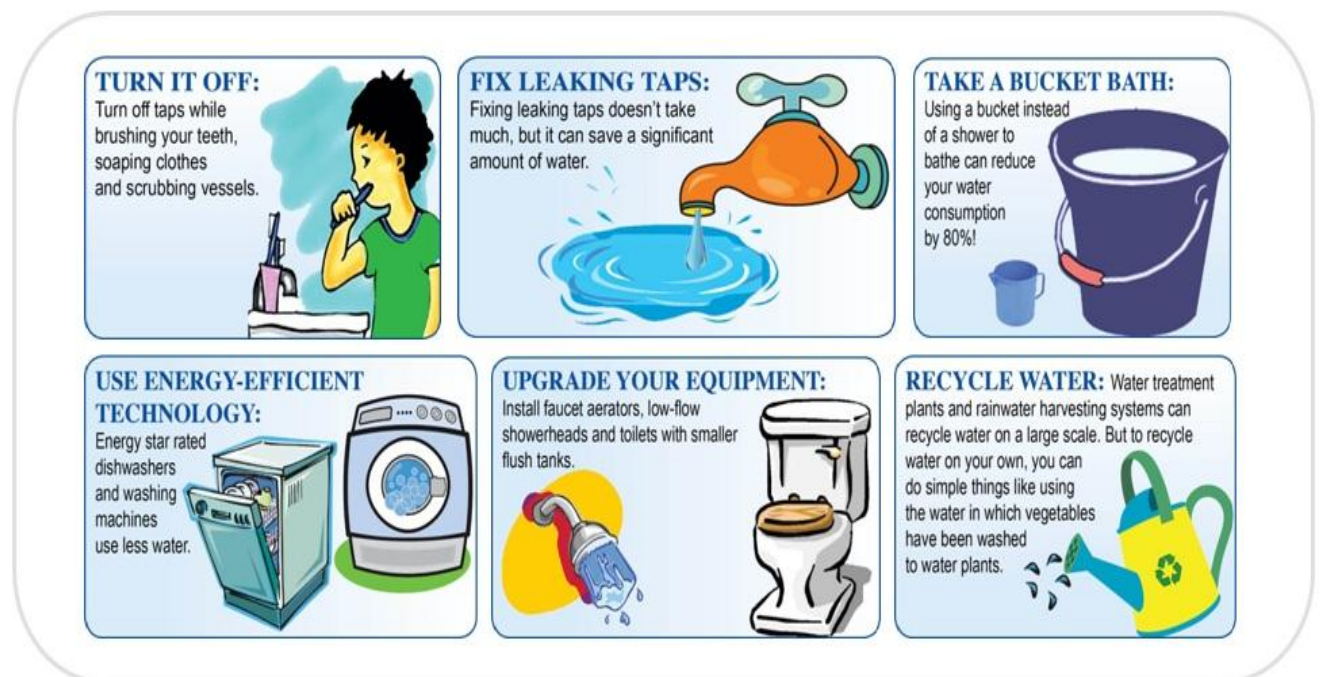
Shower instead of taking a bath. According to the Department of Water and Sanitation, one minute of showering can use up to 20 litres of water (so keep them as short as possible) while a bath can use between 80 and 150 litres of water.

If you want to make an investment towards water saving in the home, call in professional plumbers and implement dual-flush toilet mechanisms and low-flow shower heads. When replacing washing machines and dishwasher, make sure that they are water efficient.

Flushing the toilet unnecessarily is also a waste of water as it can use up to 12 litres per flush. Tissues, cotton wool and things of this nature can be disposed of in the trashcan instead.

Collect rain water. Though we realize there isn't much of that in large parts of South Africa lately, finding JoJo tanks for sale and collecting rain water can aid you in times like this, giving you a water source to water your garden and even wash your car.

Another stunning tip is to insulate your hot water pipes, allowing that not too much water is wasted waiting for it to warm up.



Source: Credit help biz website

Other simple ways to save water is to close the tap when washing your face and brushing your teeth. Use a bucket instead if hosepipe if you have to wash your car and, hold off as long as you can before filling your pool.

Remember that everything you do does make a difference, no matter how small or insignificant it may seem.