



Understanding Refuse Tariffs



Residential Tariffs

Residents have to pay the prescribed fee, for the provision of the municipal service, which must be in accordance with any nationally prescribed norms and standards for rates and tariffs; and customers are paying for the service not the bin.

- Refuse charge is levied to residential customers (domestic) based on the value of properties;
- Properties valued at and below R350 000, as well as indigent's households are exempt from this charge;
- Residential refuse removal - A standard domestic refuse removal service will comprise the removal of one 240 litre wheelie bin, once per week;
- Refuse charge is billed once monthly;
- The waste management service tariff will be applicable when collecting from households, single erf, or a townhouse unit or flat;
- These service charges is levied to all residential properties base within the jurisdiction of the City of Johannesburg.



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