

Understanding Water Tariffs



A "tariff" means a service charge that the City charges for the use of services it renders such as water. The price of this service should be affordable to the people who use the service, and to the City itself.

2. Non-Residential

Institutions: From July 1, 2020 the following tariff pricing structure will be applied to institutions:

- Water is charged on two types of meters – conventional/postpaid and prepaid meters.
- The first 6 kilolitres water consumption is charged and not free.
- Water charges are divided into two steps in a tariff system.
 - For consumption up to 200 kilolitres: R34.94 per kilolitre per month
 - For consumption exceeding 200 kilolitres: R39.85 per kilolitre per month.
 - A water demand management levy of R234.07 will be charged per stand per month.

Customers will be charged **Water Demand Management Levy** – the demand charge is a fixed charge for each water connection to cover the cost of the base water installation over the lifespan of the meter, irrespective of the consumption.

Commercial and Industrial: From July 1, 2020 the following tariff pricing structure will be applied to commercial and industrial customers:

- Water is charged on two types of meters – conventional/postpaid and prepaid meters.
- The first 6 kilolitres water consumption is charged and not free.
- Water charges are divided into two steps in a tariff system.
- For consumption up to 200 kilolitres: R44.97 per kilolitre per month.
 - For consumption exceeding 200 kilolitres: R47.44 per kilolitre per month.
 - A 2% surcharge is levied on business customers (Institutions, Commercial and Industrial).
 - A water demand management levy of R234.07 will be charged per stand per month.

Customers will be charged **Water Demand Management Levy** – the demand charge is a fixed charge for each water connection to cover the cost of the base water installation over the lifespan of the meter, irrespective of the consumption.

3. Miscellaneous Charges

Disconnections and/or reconnections

Charges for connecting supply

- For the removal of an unused meter up to and including a 20 mm connection, and consequent disconnecting of supply: R2,592.35
- For the removal of an unused meter larger than 20 mm up to and including a 40 mm connection, and consequent disconnecting of supply: R14,058.41
- For the removal of an unused meter larger than 40 mm up to and including a 100 mm connection, and consequent disconnecting of supply: R25,773.75
- For the removal of an unused meter larger than 100 mm connection, and consequent disconnecting of supply: R37,489.09



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