

Understanding Water Tariffs



A "tariff" means a service charge that the City charges for the use of services it renders such as water. The price of this service should be affordable to the people who use the service, and to the City itself.

Reconnection of supply which has been cut off.

- Flow restrictions: R2,019.88
- Cut-off, Level 2- Disconnection and re-connection at the water meter: R4,045.03
- Cut-off, Level 3- Disconnection and reconnection at the water mains supply: R8,150.40
- Disconnection and re-connection of supply for an incidence of bypassing of the service installation and/or meter: R15, 229.94 for up to a 20mm connection and R35, 146.02 for a connection larger than 20mm.
- Disconnection and re-connection of supply for an incidence of vandalism/tampering of the service installation and/or meter: R15, 229.94 for up to a 20mm connection and R35, 146.02 for a connection larger than 20mm. In the event of stands with multiple households or business premises, the charge will be multiplied by the number of households/business premises per stand even if there is a single bulk meter.

New Connections

For providing and installing a 20 mm connection with a meter:

- Service Level 1 water connection: Free
- New complete connection: R10,738.06
- New meter only: R3,673.72

For providing and installing a 25 mm connection with a meter: R 26,091.71

For providing and installing a 40 mm connection with a meter: R 35,055.21

For providing and installing a 50 mm connection with a meter: R 44,833.53

For providing and installing a 80 mm connection with a meter: R 70,103.64

For providing and installing a 100 mm connection with a meter: R 72,552.76

For providing and installing a 150 mm connection with a meter: R 86,400.90.



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